



NEW WEST MEDICARE

MEDICARE SIMPLIFIED

Medical Prior Authorization Instructions

Prior Authorization for Medical Services

All services that are covered in-network are covered out-of-network as well, although your costs may be higher when you go out-of-network. Be sure to check your Evidence of Coverage to make sure services you are scheduling will be covered. New West Medicare will not pay for any services, in or out-of-network, that are not covered under your benefit plan. Note that when you obtain services from a network provider, your provider will call New West Medicare on your behalf to make sure services are covered.

If you need help determining whether a particular service will be covered, please call New West Medicare Customer Service:

Toll Free 1-800-290-3657, option 2
TTY/TDD users should call 1-888-290-3658
Monday-Friday, 8:00 a.m. to 5:00 p.m. Mountain Time.
Alternative technologies may be used for
nights, weekends and holidays